How to grow an organization

1. **Growth loops** help you acquire and retain users:

- a. Viral Acquisition Loops
- b. User signs up
- c. Invite or content is sent to friends
- d. % of friends click the link
- e. Those users engage with the invite or content
- f. % of those users sign up

2. PayPal is a great example of using a **viral acquisition loop**:

- a. User searches and finds content
- b. % of those ppl sign up and create content
- c. Search engines index the top content
- d. People search for content
- e. They find it
- f. % sign up

3. Pinterest Growth Loop

- a. User signs up
- b. Specific/ Relevant content activates users
- c. User saves and repins content which gives Pinterest quality signals
- d. Content -> Search Engines
- e. User finds content via search engines and either signs up/returns

4. Survey Monkey Growth Loop

- a. New user signs up
- b. % of users create a survey
- c. % of users send survey to others
- d. Survey has a Survey Monkey landing page
- e. % of surveyee's signup
- f. Step one starts again

5. Netflix Retention Loop

- a. Consumer consumes content
- b. Netflix uses behavioral data to determine preferences
- c. Netflix curates a catalog relative to watching patterns
- d. They recommend curated content

6. PicNic's Market Expansion Loop

- a. User joins a waiting list in an area
- b. Once threshold is met -- they expand in that region
- c. User places order
- d. User recommends PicNic to a friend in different area
- e. % join waiting list