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Top 10 Lessons From "The 80/20 Principle" by Richard Koch
The Secret to Achieving More with Less

## 1. Definition

a. A good hypothesis or benchmark is that $80 \%$ of results or outputs result from $20 \%$ of causes, and sometimes from a much smaller proportion of powerful forces.
2. $\mathbf{8 0 / 2 0}$ vs. $\mathbf{5 0 / 5 0}$
a. It is very rarely true that 50 percent of causes lead to 50 percent of results.
b. The universe is predictably unbalanced.
c. Truly effective people and organizations batten on to the few powerful forces at work in their worlds and turn them to their advantage.
3. Counterintuitive
a. The reason that the $80 / 20$ Principle is so valuable is that it is counterintuitive.
b. We tend to expect that all causes will have about the same significance.
c. That every bit of business, every product, and every dollar of sales revenue is as good as any other.
4. Use our time
a. The general consensus is that we are short of time.
b. His application of the $80 / 20$ Principle suggests the opposite: that we are actually awash in time and waste it.
5. Cost-cutting
a. All effective cost-cutting strategies make use of three 80/20 insights:
i. Simplifying by eliminating unprofitable activity
ii. concentrating on a few key drivers of improvement
iii. performance comparison
6. Effort
a. Most great accomplishments are the result of a combination of consistent effort and a flash of insight.
b. The key is not to exert effort, but to find the right thing to accomplish.

## 7. Complementary

a. Although the $80 / 20$ Principle appears to have two opposing dimensions (efficiency and life enhancement), the dimensions are entirely complementary and interwoven.
b. The efficiency dimension makes room for the life enrichment dimension.

## 8. Data analysis

a. The 80/20 Principle can be examined and analyzed, the most likely result is that there will be a pattern of imbalance.
b. The imbalance may be $65 / 35,70 / 30,75 / 25,80 / 20,95 / 5$, or $99.9 / 0.1$, or any set of numbers in between.
9. Apply $80 / 20$ Principle
a. What I call 80/20 Thinking is a new and complementary way to apply the 80/20 Principle.
b. This requires in-depth consideration of any issue that is important to you, as well as a determination of whether the 80/20 Principle is in effect in that area.
10. "Principle of least effort"
a. According to Zipf's principle, resources (people, goods, time, skills) tend to organize themselves in such a way that approximately $20-30 \%$ of any resource accounted for $70-80 \%$ of the activity related to that resource.

